

FIG. 1

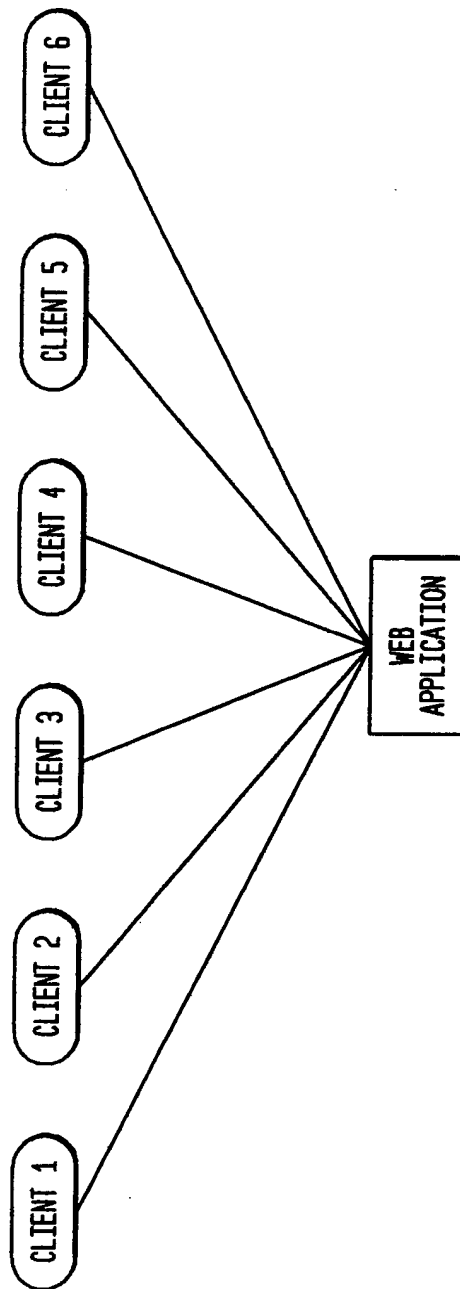


FIG. 2

PROBLEMS/ SYMPTOMS	WEB APPLICATION DOWN	CLIENT 1 CONN. DOWN	CLIENT 2 CONN. DOWN	CLIENT 3 CONN. DOWN	CLIENT 4 CONN. DOWN	CLIENT 5 CONN. DOWN	CLIENT 6 CONN. DOWN
CLIENT 1 QUERY							
FAILED	1	1	0	0	0	0	0
CLIENT 2 QUERY							
FAILED	1	0	1	0	0	0	0
CLIENT 3 QUERY							
FAILED	1	0	0	1	0	0	0
CLIENT 4 QUERY							
FAILED	1	0	0	0	1	0	0
CLIENT 5 QUERY							
FAILED	1	0	0	0	0	1	0
CLIENT 6 QUERY							
FAILED	1	0	0	0	0	0	1

FIG. 3

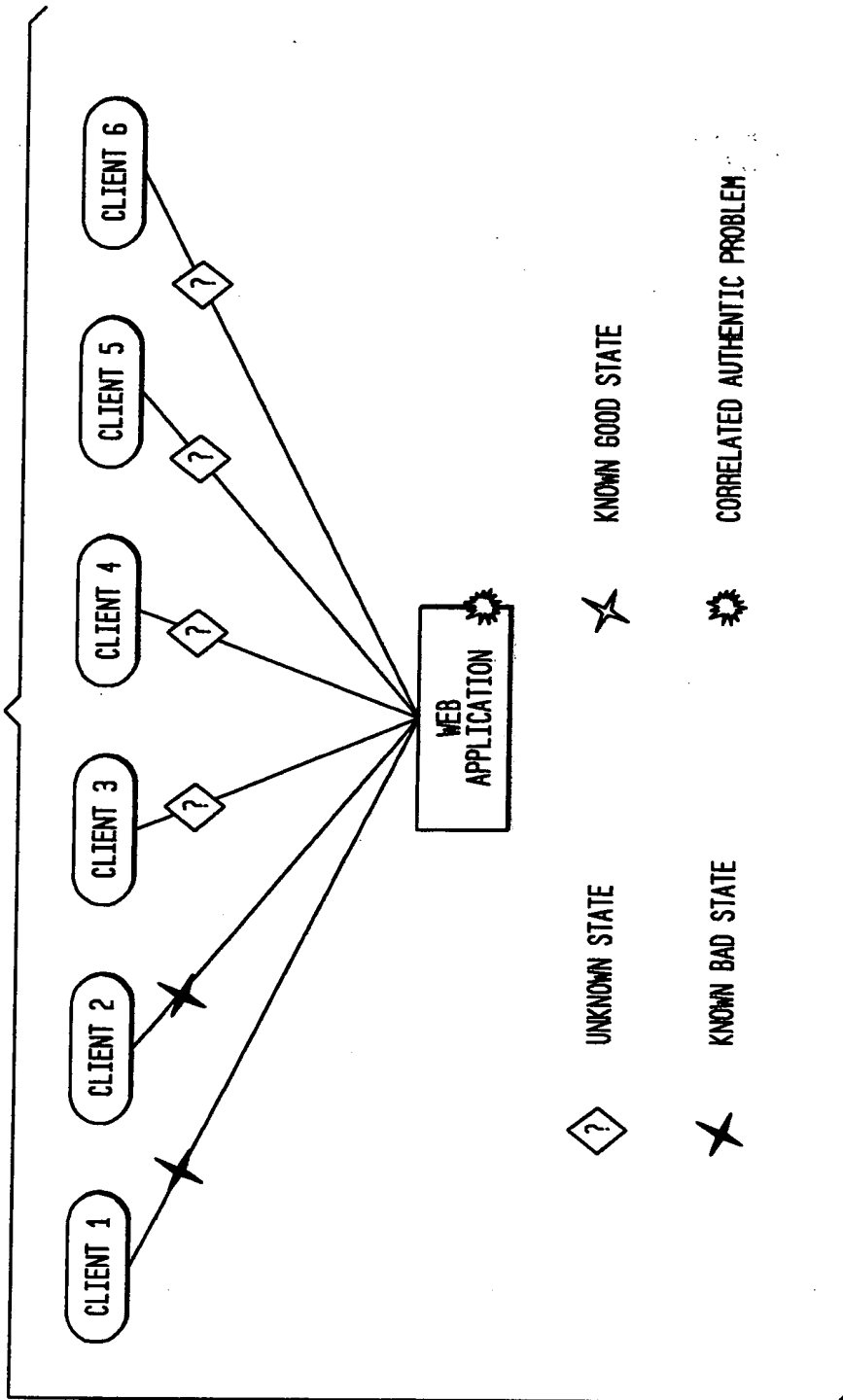


FIG. 4

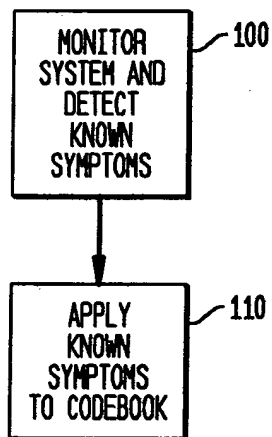


FIG. 5

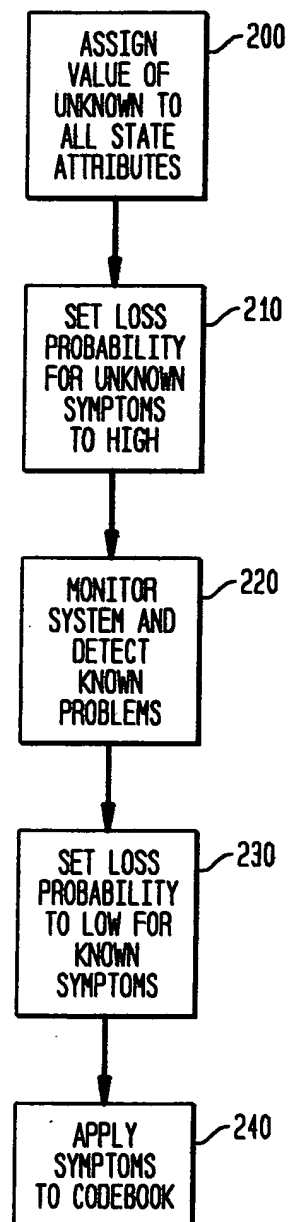


FIG. 6

